

24 April 2026

Dear [REDACTED],

FOIA Response

Thank you for your email of 25 March 2026. We note that you have requested that this email be treated as an FOIA request.

You have requested:

General Information:

How many sites are part of this organisation?

Are utilities (gas, electricity, water) procured collectively on behalf of all schools, or by individual academies?

Who is responsible for procurement decisions relating to utilities? (Please state job title) How does the organisation ensure compliance with DfE / ESFA and public procurement regulations when procuring energy?

Does the organisation use a DfE-approved framework for energy procurement? If yes, which one?

Does the organisation have any sustainability or Net Zero objectives that influence procurement decisions? If yes, please summarise.

Energy Procurement & Pricing

How are your electricity and gas contracts procured? (e.g. direct with supplier, via broker/TPI, via framework) Which framework, DPS, or third-party broker/TPI is or was used? Please state the name.

When was your current electricity contract signed or agreed?

When was your current gas contract signed or agreed?

What is the current contract end date for your electricity supply?

What is the current contract end date for your gas supply?

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Who is your current electricity supplier?

Who is your current gas supplier?

If your electricity contract is fixed price, what is the current unit rate (p/kWh)?

If your contract is flexible, half-hourly traded, or index-linked, please just confirm the contract type and we will not ask for a specific rate.

If your gas contract is fixed price, what is the current unit rate (p/kWh)?

If your contract is flexible, half-hourly traded, or index-linked, please just confirm the contract type and we will not ask for a specific rate.

What is the current standing charge (p/day) for electricity and gas?

Was a broker or Third Party Intermediary (TPI) involved in arranging your current contracts? If yes, please state their name.

What commission, broker fee, or TPI payment was paid in connection with your current gas and/or electricity contracts? Please state the amount per meter, per contract, or as a p/kWh uplift. If the organisation does not hold this information, please confirm whether it has been requested from the broker or supplier.

How many suppliers submitted quotations for your most recent electricity and gas procurement?

Metering, MOP, DA & DC Arrangements

(MOP = Meter Operator | DA = Data Aggregator | DC = Data Collector- these are contracted services that determine how your energy data is captured and settled) Are any of your electricity meters Half-Hourly (HH) settled (Profile Class 00)?

If yes, how many HH meters does the organisation have, and across which sites?

Who is the current Meter Operator (MOP) for your electricity meters?

When was the current MOP contract signed, and what is its end date?

Who is the current Data Collector (DC) and Data Aggregator (DA) for your electricity meters?

What charges are applied for MOP, DA, and DC services? Are these shown as a separate line item on bills, or embedded within the unit rate?

Were MOP, DA, and DC contracts competitively tendered, or were they assigned by the supplier or framework?

Energy Monitoring & Management

Does the organisation currently have any form of energy monitoring in place? (e.g. AMR, smart meter portal, half-hourly data access, real-time dashboards) If yes, which sites have monitoring, and what type is in place at each? Please distinguish between: real-time | live data | half-hourly/

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Day+1 data | monthly smart read only | manual reads only Which platform, portal or software is used to view or analyse energy consumption data?

Is gas consumption monitored separately to electricity? If yes, how?

Does the organisation receive automated alerts for unusual or excessive energy consumption (e.g. overnight or weekend usage)?

Does the organisation receive any bill validation or bill checking service, from a broker, consultant, or software platform?

Has the organisation undertaken any energy audits, Display Energy Certificate (DEC) assessments, or ESOS compliance reporting in the last three years?

Has the organisation ever used energy data to identify and evidence savings? If yes, please give a brief summary.

Water Procurement & Monitoring

How are your water and wastewater contracts procured?

Which framework, DPS, or third-party was used? Please state the name.

When was your current water contract signed or agreed?

What is the current contract end date for your water supply?

Who is your current water supplier?

What unit rate (p/m³) are you currently paying for water and wastewater, if known?

How many suppliers submitted quotations for your most recent water procurement?

Was a broker or TPI used in procuring your water contract? If yes, please state their name and any fee or commission paid.

Are there any additional services included such as leak detection, water efficiency, or bill validation? If yes, please describe.

Does the organisation have any water monitoring or sub-metering in place to detect leaks or track consumption at site level?

When dealing with requests for information made under the Freedom of Information Act 2000 (the 'Act'), Estyn's obligations include:

1. Confirming or denying whether it holds information of the description specified in the request; and
2. Communicating the information requested to the applicant.

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There are a number of exemptions under the Act that impact these obligations. Estyn is required to consider whether an exemption applies in the context of the information being released into the public domain, not just in the context of the information being released to the particular applicant that has requested the information.

If Estyn releases information in response to a Freedom of Information request, this is essentially a decision that the information can be released in response to any similar request from any member of the public.

Our response to your requests are as follows:

General Information:

How many sites are part of this organisation?

One.

Are utilities (gas, electricity, water) procured collectively on behalf of all schools, or by individual academies?

We are a stand-alone organisation, with no direct contact with schools or other educational facilities throughout Wales.

Who is responsible for procurement decisions relating to utilities? (Please state job title) How does the organisation ensure compliance with DfE / ESFA and public procurement regulations when procuring energy?

The landlord is responsible for procuring utility contracts for the wider building.

Does the organisation use a DfE-approved framework for energy procurement? If yes, which one?

Non-applicable.

Does the organisation have any sustainability or Net Zero objectives that influence procurement decisions? If yes, please summarise.

Estyn has identified that our main impacts on the environment arise from the consumption of energy, normally transport, and the generation of waste. We will seek to minimise our impact on the environment, including seeking to maintain and enhance biodiversity and promote the

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resilience of ecosystems through a commitment to a comprehensive set of environmental objectives:

1 To continue to use energy efficiently and to monitor CO2 generation with the aim of further reducing our emissions contributing to the Welsh public sector net zero target by 2030.

2 In line with the Welsh Government (WG) “Towards Zero Waste” commitment, to maintain zero waste going to landfill.

3 In line with the WG “Towards Zero Waste” commitment, to reduce waste arisings by 1.2% year on year until 2050 (based on 2013-2014 figures).

4 To minimise the organisation’s transport impact contributing to the CO2 reduction target (objective 1).

5 Communicate environmental initiatives and our commitment to wider sustainability to the public and staff.

6 Continue to embed environmental considerations into purchasing procedures.

Here is our most recent published report - [Environmental report 2025](#)

Energy Procurement & Pricing

How are your electricity and gas contracts procured? (e.g. direct with supplier, via broker/TPI, via framework) Which framework, DPS, or third-party broker/TPI is or was used? Please state the name.

See reference above – re landlord responsibility.

When was your current electricity contract signed or agreed?

Non-applicable.

When was your current gas contract signed or agreed?

Non-applicable.

What is the current contract end date for your electricity supply?

Non-applicable.

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What is the current contract end date for your gas supply?

Non-applicable.

Who is your current electricity supplier?

Eon and Total Energies – information provided by landlord

Who is your current gas supplier?

Crown Gas and Power – information provided by landlord

If your electricity contract is fixed price, what is the current unit rate (p/kWh)?

This contract is via the landlord – the current costs showing on the most recent invoice is: £0.2495kWh.

If your contract is flexible, half-hourly traded, or index-linked, please just confirm the contract type and we will not ask for a specific rate.

Non-applicable.

If your gas contract is fixed price, what is the current unit rate (p/kWh)?

The latest bill received from the landlord shows that the current rate is between £0.066 and £0.068 kWh.

If your contract is flexible, half-hourly traded, or index-linked, please just confirm the contract type and we will not ask for a specific rate.

Non-applicable.

What is the current standing charge (p/day) for electricity and gas?

Electricity - daily charge £ 2.71 and gas £ 1.51 for our proportion.

Was a broker or Third Party Intermediary (TPI) involved in arranging your current contracts? If yes, please state their name.

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Non-applicable.

What commission, broker fee, or TPI payment was paid in connection with your current gas and/or electricity contracts? Please state the amount per meter, per contract, or as a p/kWh uplift. If the organisation does not hold this information, please confirm whether it has been requested from the broker or supplier.

Non-applicable.

How many suppliers submitted quotations for your most recent electricity and gas procurement?

Non-applicable.

Metering, MOP, DA & DC Arrangements

(MOP = Meter Operator | DA = Data Aggregator | DC = Data Collector- these are contracted services that determine how your energy data is captured and settled) Are any of your electricity meters Half-Hourly (HH) settled (Profile Class 00)?

Non-applicable.

If yes, how many HH meters does the organisation have, and across which sites?

Non-applicable.

Who is the current Meter Operator (MOP) for your electricity meters?

Non-applicable.

When was the current MOP contract signed, and what is its end date?

Non-applicable.

Who is the current Data Collector (DC) and Data Aggregator (DA) for your electricity meters?

Non-applicable.

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What charges are applied for MOP, DA, and DC services? Are these shown as a separate line item on bills, or embedded within the unit rate?

Non-applicable.

Were MOP, DA, and DC contracts competitively tendered, or were they assigned by the supplier or framework?

Non-applicable.

Energy Monitoring & Management

Does the organisation currently have any form of energy monitoring in place? (e.g. AMR, smart meter portal, half-hourly data access, real-time dashboards) If yes, which sites have monitoring, and what type is in place at each? Please distinguish between: real-time | live data | half-hourly/ Day+1 data | monthly smart read only | manual reads only Which platform, portal or software is used to view or analyse energy consumption data?

Non-applicable.

Is gas consumption monitored separately to electricity? If yes, how?

Non-applicable.

Does the organisation receive automated alerts for unusual or excessive energy consumption (e.g. overnight or weekend usage)?

Non-applicable.

Does the organisation receive any bill validation or bill checking service, from a broker, consultant, or software platform?

Non-applicable.

Has the organisation undertaken any energy audits, Display Energy Certificate (DEC) assessments, or ESOS compliance reporting in the last three years?

Non-applicable.

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Has the organisation ever used energy data to identify and evidence savings? If yes, please give a brief summary.

Non-applicable.

Water Procurement & Monitoring

How are your water and wastewater contracts procured?

Directly via the landlord.

Which framework, DPS, or third-party was used? Please state the name.

Non-applicable.

When was your current water contract signed or agreed?

Non-applicable.

What is the current contract end date for your water supply?

Non-applicable.

Who is your current water supplier?

Welsh Water - information provided by the landlord.

What unit rate (p/m³) are you currently paying for water and wastewater, if known?

The current rate ranges from: £2.07 to £2.31 – the building has two water supplies.

How many suppliers submitted quotations for your most recent water procurement?

Non-applicable.

Was a broker or TPI used in procuring your water contract? If yes, please state their name and any fee or commission paid.

Non-applicable.

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Are there any additional services included such as leak detection, water efficiency, or bill validation? If yes, please describe.

Non-applicable.

Does the organisation have any water monitoring or sub-metering in place to detect leaks or track consumption at site level?

Non-applicable.

I hope that this information is helpful to you. If you are not satisfied with the decision Estyn has taken regarding your request for information, you are entitled to request that we review the matter. Your request for a review should be addressed to the Feedback and Complaints Manager and received no later than 20 working days after the date of this communication.

If you are still not satisfied, you also have a right to complain to the Information Commissioner through their website:

<https://ico.org.uk/about-the-ico/who-we-are/wales-office/>

Telephone: 0303 123 1113

Email: enquiries@ico.gsi.gov.uk

Yours sincerely



FOI case officer

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