

31 March 2026

Dear

I am writing in response to your request under the Freedom of Information Act (FOIA) to be provided with information on the questions listed in your email dated 12 March 2026.

1) Do the IT asset disposal certificates or related contractual terms held by your organisation constitute an explicit outcome based warranty or guarantee that the personal data on each specific storage device has been rendered irrecoverable as a final data state, or do they primarily confirm that a certified erasure process was followed?

2) Beyond reliance on supplier accreditation, recognised standards including but not limited to ADISA certification, ISO accreditation, HMG IA standards, or confirmation that an erasure process was completed, does your organisation hold any recorded, device specific documentation evidencing independent verification, testing, or validation that the data on the particular storage media processed has been rendered irrecoverable in practice?

Under FOIA, Estyn is required to:

- (i) confirm or deny whether it holds the information of the description specified in the request
- (ii) communicate the information requested to the applicant

In response to your queries, I confirm the following responses:

1) Do the IT asset disposal certificates or related contractual terms held by your organisation constitute an explicit outcome based warranty or guarantee that the personal data on each specific storage device has been rendered irrecoverable as a final data state, or do they primarily confirm that a certified erasure process was followed?

The certificates confirm the erasure process was followed.

2) Beyond reliance on supplier accreditation, recognised standards including but not limited to ADISA certification, ISO accreditation, HMG IA standards, or confirmation that an erasure process was completed, does your organisation hold any recorded, device specific

documentation evidencing independent verification, testing, or validation that the data on the particular storage media processed has been rendered irrecoverable in practice?

No.

I hope that this information is helpful to you.

If you are not satisfied with the response Estyn has made regarding your request for information, you are entitled to request that we review the matter. Your request for a review should be addressed to the Feedback and Complaints Manager and received no later than 20 working days after the date of this communication.

If you are still not satisfied, you also have a right to complain to the Information Commissioner, who can be contacted at:

Information Commissioner's Office

Wycliffe House,

Water Lane

Wilmslow

Cheshire

SK9 5AF

Tel: 01625 545 745

Fax: 01624 524510

Email: enquiries@ico.gsi.gov.uk

Yours sincerely

Governance Manager



Dros ddysgwyr, dros Gymru
For learners, for Wales

Estyn, Llys Angor, Heol Keen, Caerdydd, CF24
5JW Ffôn: 02920 446446
ymholiadau@estyn.llyw.cymru
www.estyn.llyw.cymru

Mae Estyn yn croesawu gohebiaeth yn Gymraeg a Saesneg. Bydd gohebiaeth
a dderbynnir yn y naill iaith neu'r llall yn cael yr un flaenoriaeth.

Estyn, Anchor Court, Keen Road, Cardiff,
CF24 5JW Telephone: 02920 446446
enquiries@estyn.gov.wales
www.estyn.gov.wales

Estyn welcomes correspondence in both English and Welsh. Correspondence
received in either language will be given equal priority.