

From: [Robert Gairey](#) on behalf of [Enquiries](#)
To:
Cc: [Enquiries](#)
Subject: 22 24 04 FOI Request - Data Centre - response
Date: 18 March 2025 09:29:32
Attachments: [Response to FOI Request - Data Centre 14.03.25.pdf](#)
[image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)

Dear

Thank you again for your email, in which you formally request information in regards to Estyn's Data Centre contracts.

When dealing with requests for information made under the Freedom of Information Act 2000 (the 'Act'), Estyn's obligations include:-

1. Confirming or denying whether it holds information of the description specified in the request; and
2. Communicating the information requested to the applicant.

There are a number of exemptions under the Act that impact these obligations. Estyn is required to consider whether an exemption applies in the context of the information being released into the public domain, not just in the context of the information being released to the particular applicant that has requested the information.

If Estyn releases information in response to a Freedom of Information request, this is essentially a decision that the information can be released in response to any similar request from any member of the public.

In response to your request, I attach an updated table with details of relevant contracts.

Refusal Notice Section 31(1)(a) – Law Enforcement

We are not releasing the more detailed information requested about our IT infrastructure (including what IT systems we have in place, and versions of our software). We consider disclosing this information could increase the likelihood of Estyn being the target of crime. Therefore, this information is exempt from disclosure under section 31 of the Freedom of Information Act 2000 for the reasons we outlined below.

Section 31(1)(a) says that we do not need to provide information that would be likely to prejudice the functions of law enforcement, in this case, the prevention and detection of crime. Estyn believes that releasing this information would be likely to prejudice the prevention of crime and increase the likelihood of,

- Criminals using the information to target attacks against Estyn's systems. Information about our security systems and infrastructure could allow criminals to determine what vulnerabilities within our estate and use this information for targeted attacks.
- The integrity and security of Estyn's IT systems being compromised allowing the personal data it holds to be accessed illegally. This is particularly the case due to the sensitive nature of the personal data that Estyn processes (for example personal data relating to children, safeguarding and wellbeing).

If you are not satisfied with the decision Estyn has taken regarding your request for information, you are entitled to request that we review the matter. Your request for a review should be addressed to the Feedback and Complaints Manager, and received no later than 20 working days after the date of this communication.

If you are still not satisfied, you also have a right to complain to the Information Commissioner through their website:

<https://ico.org.uk/about-the-ico/who-we-are/wales-office/>

Telephone: 0303 123 1113

Email: enquiries@ico.gsi.gov.uk

Yours sincerely

Robert Gairey
Swyddog Arweiniol Cyhoeddiadau / Lead Officer:
Publications

Estyn

Arolygiaeth Ei Fawrhydi Dros Addysg A Hyfforddiant yng Nghymru
His Majesty's Inspectorate For Education and Training in Wales

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Ebost | Email: robert.gairey@estyn.gov.wales

Cyfeiriad: Llys Angor, Heol Keen, Caerdydd, CF24 5JW

Address: Anchor Court, Keen Road, Cardiff, CF24 5JW



www.estyn.llyw.cymru | www.estyn.gov.wales

Mae Estyn yn croesawu gohebiaeth yn Gymraeg a Saesneg. Bydd gohebiaeth a dderbynnir yn y naill iaith neu'r llall yn cael yr un flaenoriaeth.

Estyn welcomes correspondence in both English and Welsh. Correspondence received in either language will be given equal priority.

From:

Sent: 21 February 2025 18:04

Subject: 22 24 01 FOI Request - Data Centre

Hi Data Protection/FOI Officer,

You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible for the following.

This is a request for information that relates to the organisation's contracts around ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support, which may include:

- Server Hardware Maintenance- contracts relating to the support and maintenance of the organisation's physical servers.
- Virtualisation Maintenance/Support/ Licensing (VMware, Solaris, Unix, Linux, Windows Server)
- Storage Area Network Maintenance/Support (EMC, NetApp etc)

For each of the types of contract described above, please can you provide me with the following data. If there is more than one contract please split the information for each separate supplier this includes annual spend

1. Contract Title: Please provide me with the contract title.
2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relates to: Server Hardware, Virtualisation, SAN (Storage Area Network)
3. Existing/Current Supplier: Please provide me with the supplier name for each contract.
4. Brand: Please state the brand of hardware or software
5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.
6. Annual Average Spend: Please provide me with the most recent annual spend for this contract?
7. Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.)

8. Contract Expiry Date: Please can you provide me with the date of when the contract expires.
9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)
10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.
11. Number of Physical Server: Please can you provide me with the number of physical servers.
12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers
13. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence.
14. Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)

Kind regards

Title	Supplier	Contract/Framework/PO Ref	Procurement Route	Contract Start Date	Contract Term	Contract End Date	Financial Year	Spend (Annual)
Multi-Function-Devices (Photocopier) Contract	Konica	CON14 2019-20	CCS3781 Lot 2	31/12/2019	3 yrs with option to extend 2 yrs	22/04/2025	19-20	<£10,000
Penetration Testing	Cognisys Ltd	CON04 22-23	0	04/10/2022	1 Year (with 1 + 1 years on extension)	03/10/2025	22-23	£20,000
Broad band connection between Anchor Court and Stadium House (all internet and voice phone traffic)	BT - PSBA	Minimum duration 12 months, but contract has no expiry date once started.	PUBLIC SECTOR BROADBAND AGGREGATION UNDER WG	01/10/2023	Minimum duration 12 months, but contract has no expiry date once started.	30/09/2025	23-24	<£10,000
CON07 - HMI Broadband (& Telephone)	Gamma	CON07 23-24 - HMI Broadband	Annual Renewal	01/04/2023	3 years	31/03/2026	23-24	<£10,000
Office SIP Trunk - MS Team Calls routing service to landline	Gamma	0	CCS Framework - Network Services 3 - Lot 4B Direct Award	18/02/2024	3 years	17/02/2027	23-24	£20,000
CON03 23-24 MOBILE Data	Daisy Corporate Services Trading Limited	CCS Framework RM6116	CCS Framework RM6116 Direct Award	01/10/2023	24 Months + option of 12 months extension	30/09/2025	23-24	£20,000