

# Pre-inspection questionnaire - ISC : Parent carer

1.

As a parent/carers, please tell us what you think about the college your child attends. Read each statement considering your own experiences and tick the box that best fits with what you think. For some questions, you will have an opportunity to explain why you have chosen that answer, if you want to.

Your opinion matters to us. We will use your answers to help us understand what you think about your child's college. We may use your answers and the responses of other parents/carers to help us understand what parents/carers think about schools across Wales.

The views of parents and carers are a valued part of our inspection process. We would like to encourage all parents/carers to share your views about your child's college through our parent/carers questionnaire. The reporting inspector will have time before the inspection to read your comments and this information is shared with the inspection team.

Questionnaires are available in multiple languages and there is an open text box for you to share more specific feedback. Please be assured that your feedback is confidential to Estyn and is only made available to the inspection team.

The questionnaire is anonymous. Your responses are confidential, and we do not ask for your name.

Estyn inspectors will:

- Read your answers
- Never disclose your individual responses to your child's school or anyone outside of Estyn. The only time we may share information with other people is if we have concerns about the safety of pupils.

Your answers will be stored securely on our databases in line with our data retention policy.

**For information about how we handle your personal information please refer to our privacy notice: [Click here for our privacy notice](#)**

2.

**1. My child likes this college**

- Always
- Often
- Occasionally
- Never

**3.**

**2. The college helped my child settle in well when they started**

- Agree
- Disagree

**4.**

**3. I believe that my child is safe in college**

- Always
- Often
- Occasionally
- Never

**5.**

**4. I believe the college deals with any incidents of bullying, harassment or discrimination well**

- Always
- Often
- Occasionally
- Never

**6.**

**5. The college offers my child a range of interesting learning experiences, including educational trips and visits**

- Agree
- Disagree

**7.**

**6. My child receives the additional support they need**

- Agree
- Disagree
- Not applicable

**8.**

**7. The college helps my child become more independent**

- Agree
- Disagree

**9.**

**8. The college keeps me well informed about my child's progress**

- Agree
- Disagree

**10.**

**9. The college helps my child prepare for their next steps when they finish their course**

- Agree
- Disagree

**11.**

**10. The college seeks my views as a parent/carer**

- Agree

Disagree

**12.**

**11. The college considers my views and feedback and, if needed, responds to it**

Agree

Disagree

**13.**

**12. If I share problems or issues with the college, leaders respond and deal with them appropriately**

Always

Often

Occasionally

Never

Not applicable

**14.**

**13. The college shares important information with me in a timely and clear way**

Always

Often

Occasionally

Never

**15.**

**14. I would recommend this college to another parent/carer**

Agree

Disagree

**16.**

**15. If you wish to explain any of your responses or if there is anything else you feel the inspection team should know, please use this space.**

A large, empty rectangular box with a thin blue border, intended for the respondent to provide additional information or explanations.