

Pre-inspection questionnaire - Apprenticeship : Learner

1.

Please tell us what you think about your training provider.

Read each sentence, think about your experience at your training provider, and then tell us how much you agree by ticking the box that fits what you think.

Please think about yourself and your own experiences at your training provider, not the experiences of others. Please give us your own honest answers.

If a statement does not apply to you, or you do not know about it, then please tick the 'Do not know' box.

Your individual responses will remain confidential. Only the Estyn inspectors will read them and they will not tell your trainers or assessors what you say. We will never disclose your individual comments to the training provider or to anyone outside of Estyn.

Your answers will be stored securely on our databases in line with our data retention policy. For information about how we handle your personal information please refer to our privacy notice: [Privacy statement | Estyn \(gov.wales\)](#)

2.

1. Please select training provider

options

3.

2. Age group

16-19

20-24

25-60

Over 60

4.

3. I enjoy my learning

- Always
- Often
- Occasionally
- Never

5.

4. I am happy with the progress I am making

- Agree
- Disagree

6.

5. My induction helped me to settle into my training programmes well

- Agree
- Disagree

7.

6. I am supported well by my teachers, trainers and assessors

- Always
- Often
- Occasionally
- Never

8.

7. I understand my initial assessment results and what I need to do to improve

- Always
- Often
- Occasionally
- Never

9.

8. I agree challenging targets for learning and assessments

- Always
- Often
- Occasionally
- Never

10.

9. My employer supports me well in the workplace

- Always
- Often
- Occasionally
- Never

11.

10. Staff give me learning opportunities and support in Welsh and/or English according to my choice

- Always
- Often
- Occasionally
- Never

12.

11. The provider listens to my views

- Always
- Often
- Occasionally
- Never

13.

12. The provider acts on my concerns

- Always
- Often
- Occasionally
- Never

14.

13. I know where I can get other forms of support should I need it

- Agree
- Disagree

15.

14. I am treated with respect

- Always
- Often
- Occasionally
- Never

16.

15. I receive helpful advice and guidance regarding the next higher level programme

- Agree
- Disagree

17.

16. I feel safe when undertaking off the job activities

- Always
- Often
- Occasionally
- Never

18.

17. My employer adheres to their H&S procedures

- Always
- Often
- Occasionally
- Never

19.

18. I feel free from harassment and bullying in my place of work

- Always
- Often
- Occasionally
- Never

20.

19. I would recommend this training provider to other people.

Agree

Disagree

21.

20. If you wish to explain any of your answers or add any further comments, please use this space.