National Center (Welsh for Adults) - Pre-inspection questionnaire: Learners

1.

Over the coming weeks, Estyn inspectors will be inspecting the National Centre for Learning Welsh. Before they inspect it, they would like to know your views about the education or training you receive. Please take a few minutes to read each statement on the next page and choose the answer that best reflects your opinion of your provider.

If you need support to complete this questionnaire, please let your tutor/instructor know.

Your answers will be used by Estyn inspectors to consider learners' views about the provider.

Your individual response will not be shared outside Estyn or with your provider. The only time we will share an individual answer is if it raises safeguarding concerns.

Your answers will be stored securely on our databases in line with our data retention policy. For information about how we handle your personal information, please refer to our privacy notice: Privacy statement | <a href="Estyn (gov.wales).

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|---------------------------|--|
| 2. | |
| 1. Please select: | |
| Male | |
| Female | |
| Other | |
| I would prefer not to say | |
| 3. | |
| 2. Age group: | |
| 16 - 19 | |

| 20 - 24 |
|--|
| 25 - 40 |
| 41 - 60 |
| Over 60 |
| 4. |
| 3. Please select: |
| Studying on an intensive course (2 or more sessions a week or a block course) Studying on a course once a week Studying online/remotely or on a blended course |
| 5. |
| 4. My course is |
| A course that is open to the public |
| A Work Welsh course or a Workplace Welsh course |
| 6. |
| 5. With which provider are you learning Welsh? |
| Learn Welsh North West |
| Learn Welsh North East |
| Learn Welsh Ceredigion – Powys – Carmarthenshire |
| Learn Welsh Swansea Bay Region |
| Learn Welsh Pembrokeshire |
| Learn Welsh Gwent |
| Learn Welsh The Vale |
| Learn Welsh Cardiff |
| Learn Welsh Glamorgan |
| Learn Welsh Nant Gwrtheyrn |

| Othe |
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|------|

7.

6. Please select the most appropriate answer:

| | Agree | Disagree |
|---|-------|----------|
| The national website for the sector is easy to use | | |
| I can access information on the website easily | | |
| The sector's other sources of information (e.g. prospectuses, leaflets) are useful | | |
| There is a wide range of courses available that meet my learning needs | | |
| I received good information from the sector/my provider when I was choosing my course | | |
| Enrolling on courses is an easy process to follow | | |
| I have been given good advice about what courses will be available when I have finished my current course | | |

| | Ą | gree | Disagree |
|--|---|------|----------|
| Staff helped me during the first few weeks of my course | | | |
| I receive good personal support from my tutors | | | |
| Other effective types of support are available to me if needed | | | |
| Staff and the provider act in line with the views of learners | | | |
| I feel safe and free from harassment in my learning venue | | | |
| I enjoy my learning | | | |
| Staff use good quality learning materials | | | |
| There are plenty of books and equipment available for me to do my work | | | |
| The sector uses technology effectively to teach Welsh | | | |
| My tutors have good knowledge of their subject and are effective educators | | | |
| I am making good progress in my learning | | | |

| | Agree | Disagree |
|--|-------|----------|
| My learning will help me achieve my goals as a Welsh learner | | |
| Gaining a Welsh learning qualification is important/relevant to me | | |
| Activities for me to use the Welsh language outside the classroom are beneficial to me | | |
| Taking part in the course has helped me to participate in my community or Welsh language networks | | |
| I would recommend learning through the Welsh for Adults sector to other people | | |
| 8. | | |

7. If you would like to explain any of your answers or add any further comments, please use this space.